The PropellerHat

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Agenda

- 1. Problem & Case
- 2. Project members
- 3. Register new assignment
- 4. View existing assignment
- 5. Customer feedback
- 6. System design & architecture
- 7. Working environments
- 8. Further development

Problem & Case

- Mobile company
- Problems identified are
 - Customer Experience
 - Risks in dealing with clients
 - Expanding services
 - Subcontractor Performance
- Brainstorming sessions => Identifying stakeholders => Paper mockups => Workable prototype
- Stakeholders
 - Identify the customer
 - Identify Business partner
 - Choosing the customer to send feedback forms

Project members

1. Kurosh

- Front-end propeller
- 2. Hieu
 - Back-end propeller
 - System admin, support front-end propellers

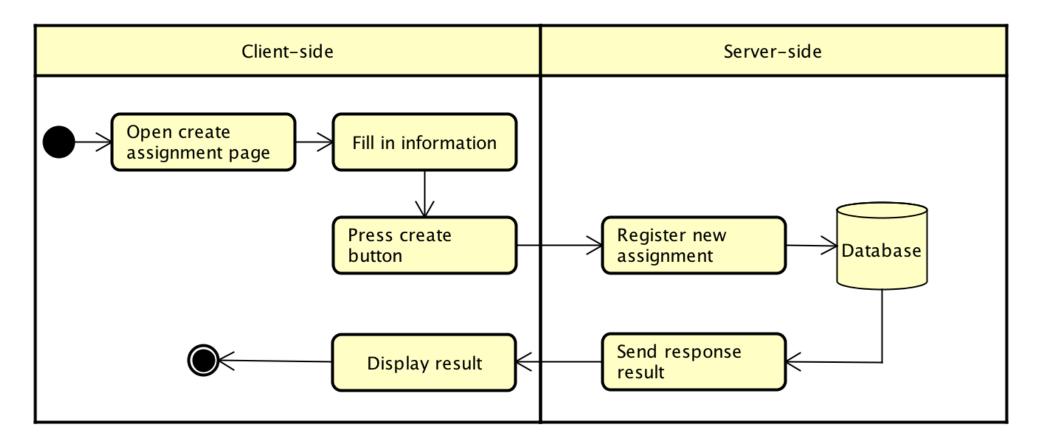
3. Parasanna

- Business analysis propeller
- Mock-up design, front-end supporter

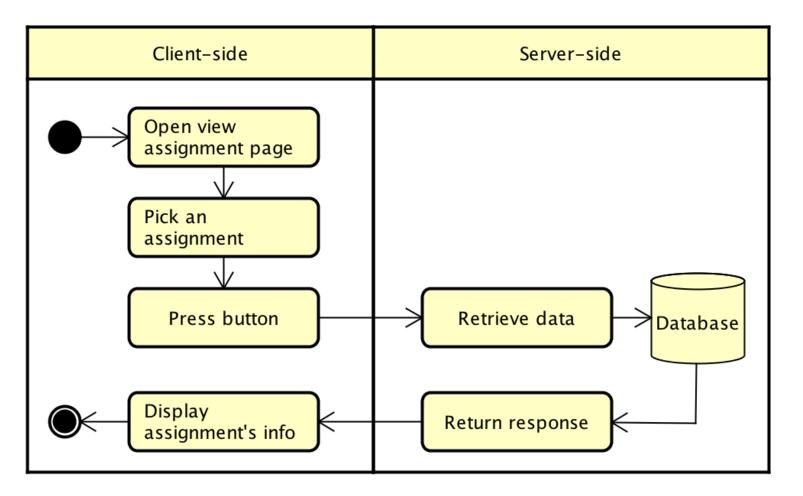
4. Muninder

• Front-end propeller

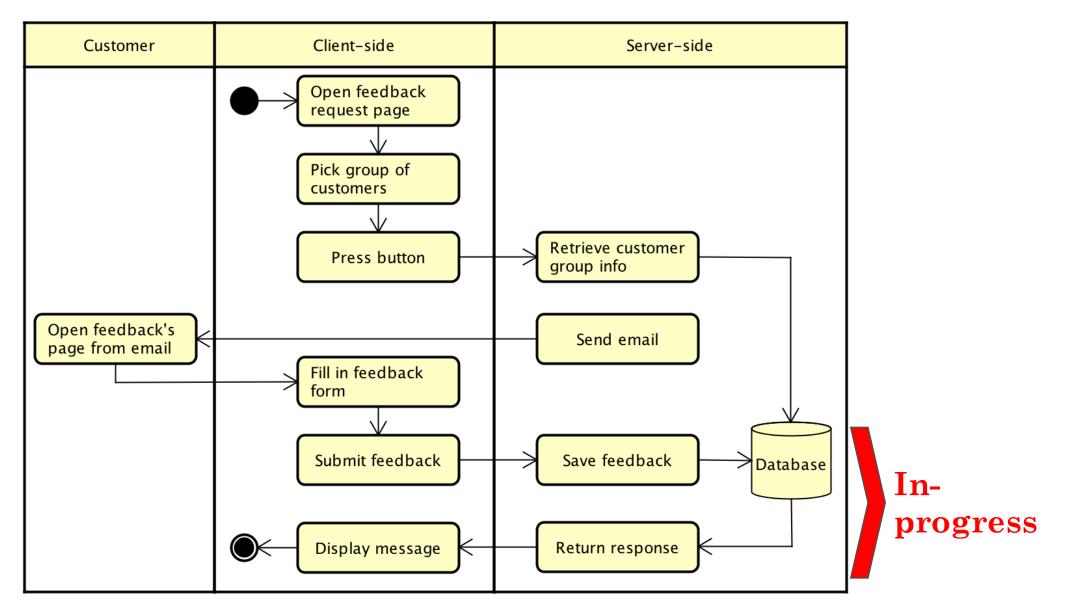
Register assignment



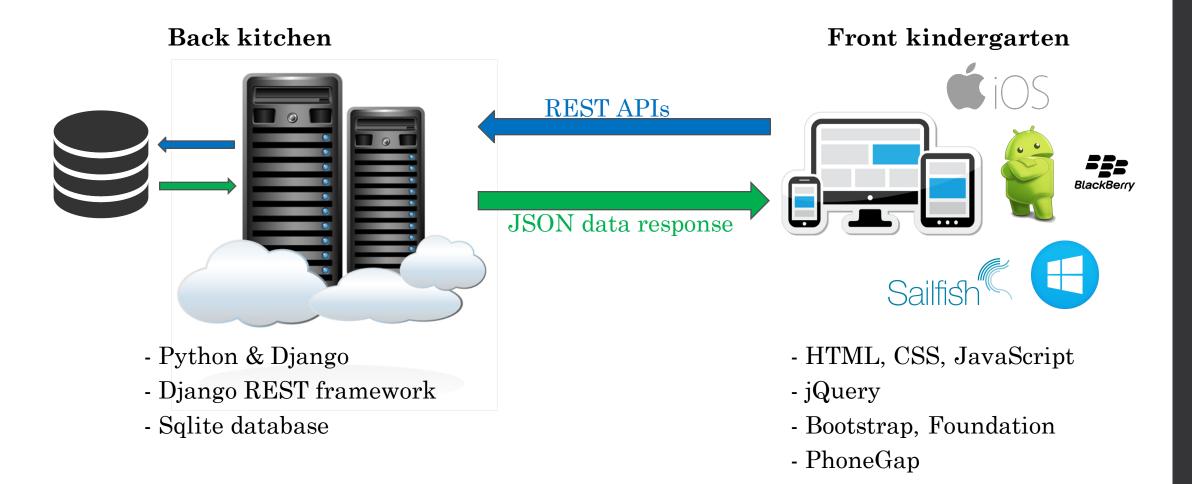
View assignment

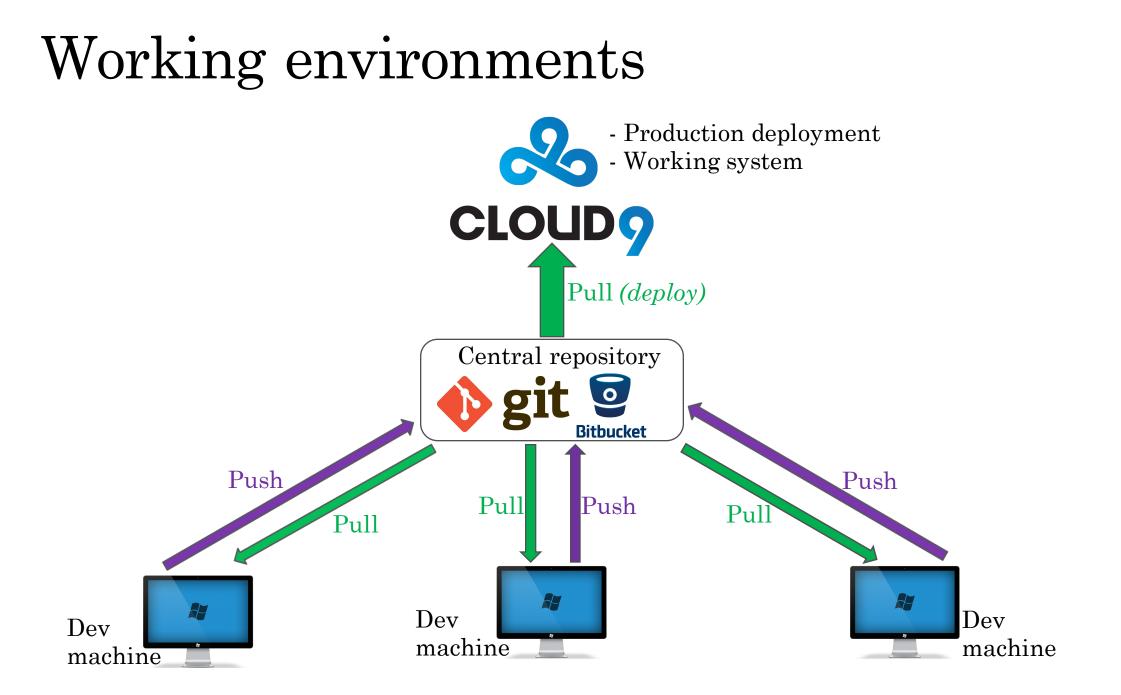


Customer feedback



System design & architecture





Further development

- Register customer feedback to database
- Rate calculating mechanism
- Data validation: server and client
- Adequate and secured APIs collection
- More robust and enterprise-oriented back-end (e.g. Java)

Thank you for your attention

